

As technology advances, people are moving onto use of Smart Phones and Tablets because its convenience to access voice and data anytime and anywhere. In view of such demand, JDS has thus developed **Winpac™ Mobility Solution** for the hospitality industry to enable hassle free stay for Hotel Guests as well as efficient Hotel Operation. **WINPAC™ Mobility Solution** is flexible and customizable solution whereby it can be utilized by Hotel Guests in the hotel room to request for hotel services such as Housekeeping Services, In-Room Dining, and access to hotel information. in the meantime, hotel management team can make use of **WINPAC™ Mobility Solution** to track Hotel Staff whereabouts and their service performance

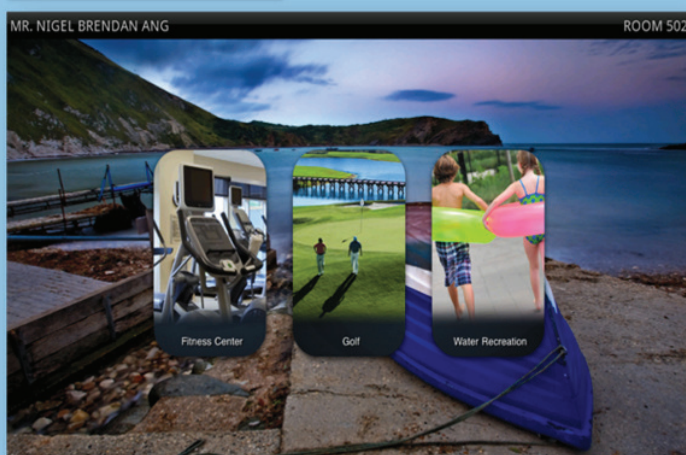


- ### Features of Winpac™ Mobility Solution
- GUEST SERVICE MODULE FOR HOTEL GUEST
 - HOUSEKEEPING MODULE FOR BACK OFFICE
 - HOTEL INFORMATION MODULE
 - JOB DISTRIBUTION
 - ESCALATION MODULE

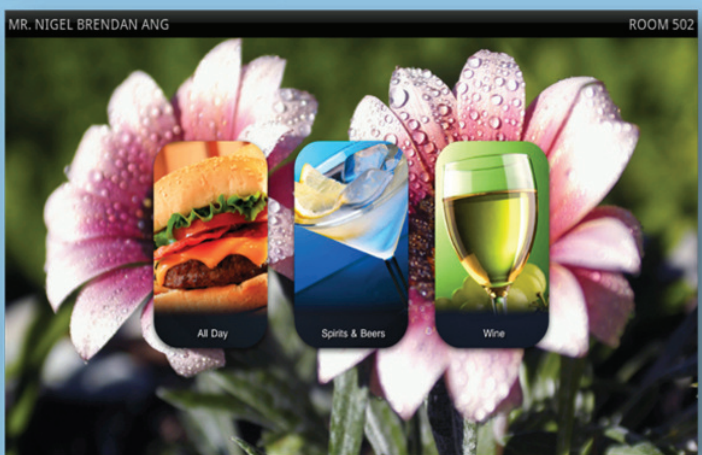
Main Menu



Hotel Info





















Dining Menu



Real Time Pending Job

List of all pending jobs

Pending Jobs Listing

Code	Date Req	Room	Status	Service Type	Employee	Sent To	Next Esc	Agent	Action
66553	8/7/2012	305	0	Engineering	43376	0122143376	8/7/2012	Nites	 
00046	6/7/2012	3001	0	Eng-Electrical	001	001	6/7/2012	lampc	 
00040	28/11/2011	3002	0	Concierge	000	000	28/11/2011	rehaia.070	 
00039	25/4/2012	3001	0	Eng-Carpenter	000	000	25/4/2012	lampc	 
00038	25/4/2012	3001	0	Eng-Carpenter	000	000	25/4/2012	lampc	 
00034	2/9/2011	3023	0	Eng-Carpenter	002	000	2/9/2011	andrew	 
00030	2/9/2011	3023	0	Eng-Carpenter	000	000	2/9/2011	andrew	 
00032	2/9/2011	3023	0	Concierge	000	000	2/9/2011	andrew	 
00001	31/8/2011	3023	0	Housekeeping	1234	1234	31/8/2011		 

Function of Winpac™ Mobility Solution

Multiple Tasking Guest Service Representative

Multiple Tasking Guest Service Representative handling calls will be able to provide multiple service function guided by MS to quickly respond to guests request.

Reduce Overhead & Increase Efficiency

Consolidation of staff force and sharing of responsibilities.

Simplify Communication

Ease of communication with guests and hence improve guest service.

Preventive Maintenance Module

Entry of all hotel assets preventive maintenance related detail. The System allows User to set Reminder/Alert "X" number of days for necessary preparation work.

View Schedule

User is able to view brief description of preventive maintenance or work order schedules populated in monthly schedule-calendar like organizer. Full details of the entry can be viewed once users click on "View/Update" Preventive Maintenance or Work Order column. Drop down menu for month and field for year feature that allows users to view specific month and year.

Work Order Module

Automatically creates Work Order for preventive maintenance and allows creation of ad-hoc orders as and when required.

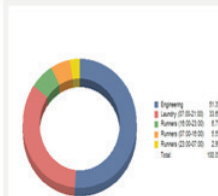
Paging Module

Reminders or Alerts will be sent to User via Email/Printer/Mobile phone.

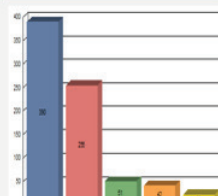
Summary Report

Executive Summary Report

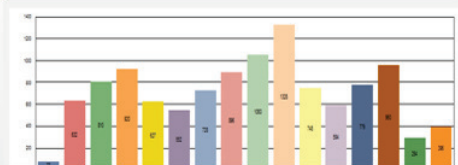
Top 5 Service Request - Pie



Top 5 Service Request - Bar

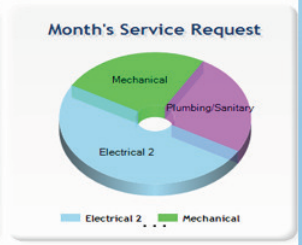
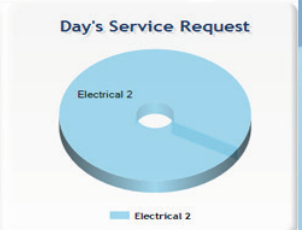
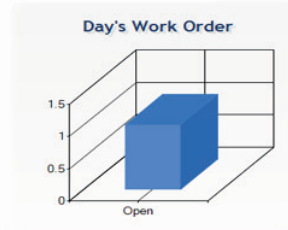


Service Request By Hour



Web Engineering System by Jurudata Services

- DASHBOARD
- VIEW SCHEDULE
- WORK ORDER
 - Create
 - View / Update
 - Search
- PREVENTIVE MAINTENANCE
 - Create
 - View / Update
 - Search
- REPORTS
- GENERAL SETTING
- USER SETTING



Web Engineering System by Jurudata Services

- DASHBOARD
- VIEW SCHEDULE
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 - Create
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 - Search
- PREVENTIVE MAINTENANCE
 - Create
 - View / Update
 - Search
- REPORTS
 - Asset Listing
 - Inventory Listing
 - Work Order Listing
 - Preventive Maintenance Listing
 - Graph - Most Req. Service
 - Graph - Most Used Inv. Type
 - Graph - Top 10 Inventory

Most Requested Service Type



CENTRIN-AFATEC

Komplek REDTOP Hotel Blok D-9
Jl. Pecanongan No.72
Jakarta Pusat - 10120 - Indonesia

☎ : +62-21-3890-1188

☎ : +62-21-3890-1177

✉ : info@centrin-afatec.com

🌐 : www.centrin-afatec.com